

# Erza Rama

Lidhja e Prizrenit St., Prishtina, Kosovo 10000 – erzarama1998@gmail.com

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## **OBJECTIVE:**

To secure a job in energy sector that will allow me to serve the community in an effective and professional manner. To utilize my present technical skills and to develop new skills on energy sector that will benefit the community and myself.

## **QUALIFICATIONS:**

- Almost 3 years working on energy sector.
- Ability to learn new skills.
- Ability to follow directions.
- Ability to work well as part of a team.
- Good physical health.

## **RELEVANT EXPERIENCE, ACCOMPLISHMENTS & TRAINING:**

- KEDS Academy Technical Program - Trained on: Managing Metering Group, Electrical Safety, Customer Communication, Practice in enterprise, Internship program (Duration: 876h; Termination Date: 30.06.2016)
- A Pearson Assured Technical Program offered by the Boğaziçi University Lifelong Learning Center (August 10, 2016 - November 2016)
- Universum College - Career orientation training - April 2016
- Riinvest College - Informatics Club (Architecture of Computer, HTML, CSS, JavaScript)
- Introduction to Natural Gas Certificate
- Foundations of Energy Conservation Course Certificate
- Residential Energy Auditing Course Certificate

## **EMPLOYMENT HISTORY:**

*(December 2016 – August 2019)*

Analyst on Customer Care Department - KESCO - Kosovo Electricity and Supply Company J.S.C.

*(September 2019 – November 2019)*

Student worker at DMACC – Robotics Lab

*(August 2020 – May 2021)*

DMACC Tech Support – Help Desk

## **EDUCATION:**

*(2013-2016)* - “Gjin Gazulli” Electro-Technical High School (Information Technology)

*(2016-Ongoing)* - UBT - University of Business and Technology (Renewable Energy Engineering)

*(2019-2021)* - Des Moines Area Community College – DMACC (Renewable Energy Technology AAS)

## **LANGUAGES:**

English (understand, speak, write and read)

# Erza Rama

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15, April 2021

Millennium Foundation Kosovo (MFK)  
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Dear Sir/Madam

My name is Erza Rama, and I am writing to submit my job application for “Women in Energy” Job Qualifications program. This scholarship presented to me an opportunity to fully focus on the main objective of achieving the best we can on energy sector and to serve to our community in the best ways. Your focus on educating women in the energy sector, thus helping the Kosovo economy grow is inspiring and I believe we can execute these aims in the future with our plenty of practice while studied at DMACC. My experience in working on KESCO as well, gave me the opportunity to be able to define from near the energy sector problems in Kosovo, dealing and solving them by cooperating with the community. If I get the chance to work again with Kosovo’s Electricity Distribution Company KEDS, or Kosovo’s Electricity Supply Company KESCO it would be an amazing opportunity. We are returning in Kosovo with a highly specialized technical accredited degree, and I hope I get back again working on energy sector, but this time with a better career, perspective and a lot of new plans on how to improve our energy sector and thus to grow Kosovo economy by using our gained skills from the study program here in United States.

Thank you so much for taking time to read this and evaluate this application.

Sincerely, Erza Rama